

NATIONAL ICT INNOVATION HUB



ANNUAL REPORT

FY2023/2024

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FOREWORD

from the Team Lead Innovations

As the Team Lead Innovations at the National ICT Innovation Hub, it is my pleasure to present our Annual Performance Report for the period from 1st July 2023 to 31st June 2024. This report, is a comprehensive account of our activities, achievements, and strategic direction over the past year.

The National ICT Innovation Hub was established with a vision to foster an innovation culture and create an enabling environment for ICT development in Uganda. Last financial year saw the inception of the Nation Digital Transformation Roadmap which provides strategies to facilitate the achievement of the NDP III goals. This report encapsulates our steadfast commitment to achieving this mandate.

Our performance for FY 2023/24 has been noteworthy. We successfully achieved 100% of our targeted outputs, hosting 55 innovators in our incubation and acceleration programs who have collectively provided 232 and 342 internships and employment opportunities for the youth. Our mentorship initiatives, professional talk sessions, and advisory support engagements have further empowered our innovators to overcome challenges and advance their projects.

A key highlight of this financial year was our school outreach program, which aimed to inspire the next generation of ICT professionals. By introducing primary and secondary school students to technology and innovation, we have sown the seeds for future growth and development in the sector. The positive feedback from these visits underscores the importance of early engagement in ICT education.

The achievements highlighted in this report are a testament to the hard work and dedication of our staff, the ingenuity of our innovators, and the invaluable support of our partners and stakeholders. As we look forward to the coming year, we remain committed to driving innovation and supporting the growth of the ICT sector in Uganda.

Thank you for your continued support and engagement.

Flavia Opio

Team Lead Innovations

INTRODUCTION

This report shows the annual performance of the National ICT Innovation Hub for the period from 1st July 2023 to 31st June 2024. The report is informed by the Hub quarterly reports to the Ministry of ICT and National Guidance. The report is categorized into six sections: Section One captures the performance highlights for the reporting period, Section Two shows the strategic direction and medium-term priorities, Section Three covers the physical performance of the Hub in alignment with the strategic goals, Section Four shows the Hub's financial performance for the financial year, and Section Five and six highlight the challenges faced in the financial year and the mitigation strategies and the priorities for FY 2024/25 respectively.

1. HIGHLIGHTS OF KEY ACHIEVEMENTS FY 2023/24

During the Financial Year 2022/2023, the National ICT Innovation Hub accomplished 100% of the targeted outputs for FY2023/24.

The Hub currently hosts 55 innovators through its incubation and acceleration programs. These innovators collectively employ 342 individuals and have provided internship opportunities to 232 young people in FY 2023/24. The Hub has onboarded 6 mentors and experts and held 12 professional talk sessions for the founders in FY2023/24. The Hub further held 6 advisory support engagements assisting founders in addressing identified challenges including Product pricing, company documentation for founder data room for funding round, consultancy of data protection and privacy compliance and many more.

The Hub engaged developer partners to offer pro bono development support for founders struggling with solution development. So far two Founders have been supported: Kwetu Auctions and Innovent.

In the second quarter, the Hub initiated school visits to familiarize primary and secondary school students with technology and innovation, providing them with starter essential digital skills. These visits include a tour of the Hub, where students interact with in-house founders to gain insights into idea initiation and development, followed by a digital skills training session. Four (4) visits were conducted in Quarters three and four impacting 227 students.

The Hub improved its visibility with consistent content on its YouTube, X, and LinkedIn accounts, achieving a following of 5063 across all social media platforms.

The Hub hosted 168 Events including training, innovation and ICT sector events and meetings, in FY2023/24.

2. STRATEGIC DIRECTION OF THE HUB

The National ICT Innovation Hub was established under the Ministry of ICT and National Guidance to provide an environment for ICT innovators facing workspace and internet connectivity challenges. The hub also includes meeting rooms, a boardroom, and a 350-seater auditorium for workshops and other events.

Vision

The Hub's vision is to build an innovation culture and enabling environment in the country.

Mission

In pursuance of the above vision, the Hub seeks to strengthen, coordinate and facilitate the indigenous ICT innovation ecosystem as catalyst for social-economic development.

Strategic objectives

The Hub's main objective is to nurture and accelerate home-grown innovations in Uganda. The Hub seeks to achieve this through the following strategic objectives:

1. Creating conducive physical spaces for innovators and entrepreneurs;
2. Supporting incubation of innovators; and
3. Supporting acceleration of innovators and entrepreneurs.

Strategic goals for FY2023/24

- Goal 1. Planning, provision and administration of the physical and virtual space, ICT Utilities and Infrastructure
- Goal 2. Planning and Implementation of Hub Services
- Goal 3. Progressive building of expertise, capacity and capabilities of local innovators and hub staff
- Goal 4. Progressive building of expertise, capacity and capabilities of Digital Transformation Unit

Digital Transformation Lead in consultation with PS, Principal and Institute Secretary

3. NATIONAL ICT HUB PERFORMANCE FOR FY2023/24

This section highlights the key achievements under each strategic goal from the Hub Strategic plan for the financial year 2023 – 2024.

- 3.1. Planning and implementation of Hub services

This subsection will highlight the steps taken towards the implementation of the National ICT Innovation Hub services under the different annual outputs set in the strategy and FY2023/24 workplan:

MATRIX SHOWING THE NATIONAL ICT HUB PERFORMANCE FOR FY2023/24: PLANNED OUTPUTS, ANNUAL TARGETS AND ACHIEVEMENTS

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
Facilities and Administrative Support provided to Hub Operations	Ensure the timely provision of: a) Electricity b) Water c) Telecommunication d) Hosting Services e) Postal and courier f) Fuel, lubricants and oils g) Furniture & fixtures h) Guards and security i) Printing, stationery, photocopying & binding j) Office cleaning k) Office refreshments/ consumables and drinking water l) Maintenance - machinery, equipment and furniture m) Conduct the Occupational Safety and health program n) Enhancement of inhouse cafeteria o) Enhancement of hub working environment and branding p) Digital booking and event management tool developed – Hub website	100 % compliance to the facilities and administrative support plan	100% compliance to the facilities and administrative support plan 100% timely provision of the target activities. Some of the major ones are: a) Utilities- Internet, water, electricity availed on time. b) Security and general administration carried out based on work plan. c) Hub facilities adequately maintained. Service and maintenance of all ICT Equipment at the Hub conducted quarterly Routine maintenance for fire-fighting equipment and Air conditioning servicing was conducted in quarter 2. d) Hub premises maintained clean through the year. e) Building inspection conducted by Inspectors from Ministry of Works and recommendations for areas of improvement repair of the roof, refurbishment of Hub parking lot and surrounding environment, enhance electrical wiring in the auditorium noted.	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
		100% completion contracting of required service providers	<p>Contracts adequately maintained throughout the year:</p> <ul style="list-style-type: none"> • Catering Services– • Provision of drinking water for the Hub – • Maintenance and repair of ICT equipment • Supply of trunking equipment for the smart ideas room • Supply and delivery of branded items for the national ICT innovation hub • Supply, delivery and installation of air conditioners at the national ICT innovation hub • Supply, delivery and installation of electrical consumables at the national ICT innovation hub • Supply, installation and commissioning of equipment and services for improvement of the national ICT innovation hub local area network infrastructure • Partitioning and design of the cafeteria area at the innovation hub at the ICT innovation hub • Basic firefighting training for innovators and staff at the innovation hub • On-line Media Management Services 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
		100 % management of contracts as per the contract management plans	<ul style="list-style-type: none"> 100% management of contracts as per the contract management plans 24 contracts managed successfully 	
The Hub adequately staffed	Timely provision a) Staff salaries b) Gratuity c) NSSF d) Canteen services e) Medical Expense (to employees) f) Incapacity, death and funeral expenses g) Allowances – for temporary staff incl. NSSF h) Allowances – for Acting allowances & Honoraria i) Travel inland – mileage claims & safari day allowance j) Welfare and entertainment	100% adherence to provision of salaries, allowances, etc. in line with the approved procedures, policies	Staff welfare and remuneration provided on time, including Staff salaries, social security contributions, airtime, and health Insurance Hub staff appraisals carried out i.e. <ol style="list-style-type: none"> Hub Technical Service Associate Physical Facilities Associate Hub Procurement Associate Hub Front Office Associate Public Relations and Communications Associate Office Attendant Administrative Associate (2) Project Management Specialist 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
Hub Strategy implemented	a) Hub administrative documentation developed covering: <ul style="list-style-type: none"> i) Human Resource Management Policy and guidelines in line with UICT & MoICT ii) Risk Management Policy and guidelines. iii) ICT Policy and guidelines 	100% development and approval of administrative documentation	All developed and approved hub administrative documentation implemented, including: <ul style="list-style-type: none"> i) Hub Rate card utilized effectively for bookings for space at the Hub ii) Hub Entry requirements in use for access to Hub Spaces iii) ICT Policy and guidelines in place iv) Hub Memorandum of Understanding utilized for onboarding partners and innovators. v) Hub Code of Conduct signed and abided by Hub occupants vi) Eco-Systems Score Card to measure progress of in-house innovators 	
	Development of the Hub's Brand and PR strategy	100% development, approval, and implementation of Hub's Brand and PR strategy	<ul style="list-style-type: none"> i) 100% utilization of Hub Brand guide ii) Hub Website fully developed and with updated information about the hub. Number of Impression/hits 3,950. url – www.innovationhub.ug iii) Social media accounts setup and managed to drive brand visibility. These include the following; <ul style="list-style-type: none"> a) Twitter handle (@innovationhubug) with a following of 3,584 followers b) LinkedIn account active and running with followers at 459 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			<ul style="list-style-type: none"> c) YouTube account active used to push out information about Hub activities and events. Number of subscribers are at 1,020 d) Supported the development of the ICT E-magazine, including Hub performance content increasing the Hub's visibility. 	
	<ul style="list-style-type: none"> a) Compliance to hub ecosystem documentation that includes: <ul style="list-style-type: none"> i. Partner engagements ii. Hub entry requirements iii. Incubator entry requirements iv. Accelerator entry requirements v. Hub eco system balance score to facilitate pulse checks b) Onboarding of innovators utilizing the above mentioned documentation c) Onboarding of partners d) Mentor and expert network expansion 	<ul style="list-style-type: none"> • 100% compliance to hub Eco System balance scorecard [monitoring and evaluation] • At least 5 partners onboarded • At least 10 innovators onboarded • At least 5 experts onboarded as part of the Mentor & Expert network 	<ul style="list-style-type: none"> • 6 pulse checks conducted with the founders as follows and reports submitted with the founders' performance: <ol style="list-style-type: none"> 1. 30/11/23 2. 1/12/23 3. 31/1/24 4. 22/3/24 and 29/3/24 5. 5/4/24 and 12/4/24 6. 4/6/24 and 5/6/24 and 6/6/24 • 20 New Innovators onboarded at the National ICT Innovation Hub: <ol style="list-style-type: none"> 1. Medi hub 2. Mpungu Analytics 3. Wacloud 4. Streamline Education Media. 5. Office of the President - NOMS Project. 6. CBM Brothers 7. Kolaborate Platform 8. Cawine 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			9. Strakon LTD 10. Sauti-Marketing 11. RealVR 12. Zentrix Africa Technology Institute, 13. Affuna Addula Winners Association LTD, 14. Uhlendorf Innovations Africa, 15. Amariatek, 16. Veritas Interactive 17. Tricsoft, 18. Kabin and Set 19. Thrive spaces 20. Centre for Performance Auditing & Forensics (CPAF) Limited • Six [6] additional experts onboarded as part of the Hub Mentor and Expert network. a) Daniel Mukisa – CEO Ridelink b) Micheal Byamukama – Corporate and Commercial Law expert c) Winfred Nankanja – Communications and PR Associate NIIH. d) Steven Kirenga – Head, Product & Business Development and Customer Experience. e) Raphael J. Olowo – Forensic Auditing & Investigations Expert. f) Ambrose Omodo – Quality Assurance Lead at Brighter Monday.	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			<p>g) Ambrose Omodo- Quality Assurance Lead at Brighter Monday.</p> <ul style="list-style-type: none"> Five [5] partnerships formed to further the Hub's mandate to foster innovation in the country with: <ol style="list-style-type: none"> 1. StartHub Africa to operationalize the Kabale regional Innovation Hub through fostering entrepreneurship. 2. Brighter Monday to provide our in-house founders paid interns to build their teams. 3. Brahman International to support the Hub incubation 4. Garage48 to conduct a hackathon to address problems experienced in the Agricultural sector. 5. Ottic Foundation to drive digital skilling through regular quarterly digital skills training programs. 	
	Prepare for and hold Hackathons, Make-athons and Project Pitches	4 Hackathons and Project Pitches held annually	<ul style="list-style-type: none"> Two [2] hackathons were held in Q4; <p>a) Agritech hackathon held at the Hub in collaboration with Uganda Institute of ICT on 26th March 2024. The 4 emerging winning teams rewarded with incubation services at the Hub, internship program slots with Brighter Monday and cash prizes to build their innovations further.</p>	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
	.		<p>b) Health hackathon supported by the Hub at CamTech in Mbarara. Three winners emerged and they were rewarded 10 million collectively.</p> <ul style="list-style-type: none"> A total of sixty one [61] hub entry applications were received from various startup's and entrepreneurs. Seven [7] pitch decks held at the Hub as follows: <ol style="list-style-type: none"> 11/8/23 19/10/23 27/11/23 18/1/24 15/2/24 19/4/24 and 30/4/24 13/6/24 and 25/6/24 <p>These resulted in the entry of 20 founders into the Hub ecosystem under the ideation, incubation, and ICT SME programs in FY23-24.</p>	
	Prepare/organize Innovation Base Boot Camps	Boot camps organized Per year	<p>Six [6] boot camps organized and conducted in FY 23-24</p> <p>i) In partnership with Innovent LTD (Pesa Smart) the Hub held a four-day financial literacy holiday boot camp to teach young people about; budget simulation, banking basics with peer-to-peer engagements, and financial literacy games.</p>	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			<ul style="list-style-type: none"> ii) In collaboration with Crossroads Animation held a 3D computer animation boot camp for youths to advance their skills in animation and graphics design. 22 graduates were awarded with certificates. iii) WAGITECH blogging challenge Ideathon in collaboration with EdTech. This ideathon equipped the young innovators with improved digital skills in graphics and creative writing. iv) Startup 101 Bootcamp at Kabale University. This bootcamp had 21 male and 20 female participants and it equipping participants with hands-on entrepreneurship skills to create jobs by encouraging young minds to create and build business ideas from scratch. v) Organised the 3D Computer Animation Bootcamp which helped innovators develop their coding abilities. vi) Digital skills bootcamp in collaboration with EdTech. The bootcamp taught participants skills to use technology for work, learning and daily life in preparation for the employment field due to the high demand for digital skills among employers. 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
	Community and Networking Events, Product and Solution roadshows and Expos	4 Community and Networking Events, Product and Solution roadshows and Expos	<ul style="list-style-type: none"> Roadshow utilizing the Digi truck conducting digital skilling on basic ICT Skills across the country has covered 14 districts [Apac, Oyam, Lira, Katakwi, Kapelebyong, Amuria, Soroti, Kaberamaido, Ngora, Soroti, Kumi, Bukedia, Alektong-Lira and Kalungu. This is in collaboration with Huawei Uganda, Ministry of Gender, Labor and Social Development and UICT, with 2,984 beneficiaries trained. a) The Hub facilitated four (4) ICT Induction and digital skilling tours aimed at promoting digital skilling among the young generation for the following schools: <ol style="list-style-type: none"> Mbuya Parents school – 7th June 2024. 28 students participated; 17-boys and 11- girls. Matuga Mixed Senior Secondary School – 10th June 25 students participated; 16-boys and 9- girls Amazima school – 55 students participated; 26-boys and 29-girls Naalya SS 119 students participated boys-67 and 52 girls 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
1) Planning for and hosting innovation and 4IR events including exhibitions, innovation outreaches, hackathons, knowledge-sharing activities, etc.	No of events supported and co-hosted at the National ICT Innovation Hub	20 events supported and co-hosted at the National ICT Innovation Hub	One hundred sixty eight [168] events, meetings and training supported and hosted at the National ICT Innovation Hub as elaborated in Annex 1	The Hub endeavors to attract as many innovations and skilling initiatives to facilitate the implementation of the Digital Transformation Roadmap.
Build Capacity for Innovators through training	Train Innovators and build their capacity	2 courses for ICT Innovation and Entrepreneurship, Business Process Outsourcing (BPO) and IT Enabled Services, 4IR, Software Engineering, best practice standards and digital maturity and mentorship Program for the ICT and innovation ecosystem	<p>Sixteen [16] capacity-building and knowledge transfer activities undertaken to empower innovators within our ecosystem;</p> <p>a) In collaboration with MTN Foundation MTN-Ace Digital Skilling Program for Innovators partnership with Centenary Technology Services. This program was aimed at fostering the spirit of collaboration between the private sector & the government, while nurturing talent and fostering digital excellence among the youth, the program had 58 graduates.</p> <p>a) 12 Professional Talks for In-house innovators covering the following topics;</p> <p>i. Utilization of the Online Business Registration System</p>	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			<ul style="list-style-type: none"> ii. Thinking outside the box iii. Predicting the future iv. Founders Professional Talk About Cyber Security v. Founders Professional Talk About Marketing and creating a brand vi. How to manage software developers (Fireside chat) vii. How to demonstrate a winning value proposition to a founder. With 24 males, 17 females and 41 overall participants. viii. Unpacking principles of copywrite governance of a start-up. With 27 males, 7 females and 34 overall participants. ix. Effective Communication. With 22 males, 8 females and 30 overall participants. x. Forensic Audit & Investigations: Combating fraud and building trust. With 23 males, 14 females and 37 overall participants. xi. Business Matching. With 20 males, 9 females and 29 overall participants. xii. Scaling your recruitment process as your startup grows. With 18 males, 8 females and 26 overall participants. 	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			<p>c) In collaboration with UNDP the Hub conducted the Hekima dialogue focused on unlocking the potential of youths to spark Africa's development revolution. This program was aimed at empowering participants with digital, innovation and entrepreneurial skills in line with the vision and objectives of the hub. The dialogue had 99 males, 94 females and 193 total participants.</p> <p>d) Launched the UJ-connect accelerator for founders and entrepreneurship cohort (mentorship program). This program was aimed at supporting early-stage entrepreneurs to achieve more revenues and investments. The cohort had 32 males and 10 females with a total of 42 overall.</p> <p>e) Expert review engagement for ICT Intellectual property guidelines conducted by Ministry of ICT and National Guidance. This engagement was aimed at helping organizations to prevent others from copying or stealing their ideas, products, or services.</p>	
Building capacity for hub staff	Capacity Building for Hub staff	5 trainings to be organized and conducted for Hub Staff	<p>One [1] Capacity building training conducted for hub staff</p> <p>Data Ladies Training for Women in the data science space, this helps Hub staff and innovators to enhance their knowledge on handling big data in creative and innovative ways.</p>	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
Procurement of ICT equipment and services	% Procurement of end user ICT computing equipment, software and services quarterly	100% Procurement of identified ICT computing, software and services quarterly	100% procurement of identified ICT computing, software and services a) PA Systems of the Boardroom procured. b) Procurement of Laptops for staff is completed. c) Procurement of a tonner for the printers delivered d) Network enhancement procurement is in pending contract signing	
Development of hub program support initiatives covering: i. Technology shared services for the innovators ii. Business advisory service iii. Quality Assurance scheme	% Completion of the hub program support initiatives with in quarter 2, 3 and 4	At least three (03) technology shared services launched At least 2 promotion activities undertaken for the Software as a Service, Business advisory services and Quality Assurance Scheme	a) Successful implementation and rollout of e-Doc application as a technology-shared service within UICT and NIIH automating the memo requests and approval processes b) Developed QR code system to automate the registration process for engagements at the hub c) 100% compliance to hub Eco System balance scorecard [monitoring and evaluation] by conducting twelve [12] M&E pulse sessions held with the in-house innovators to provide Business advisory service and Quality Assurance scheme services d) 5 one on one business advisory engagements held with Hub mentors and experts as follows: 1. Ridelink: compliance with the data protection and privacy policy	

PIAD OUTPUT	PLANNED ACTIVITIES	PLANNED OUTPUT/TARGET	ACTUAL ACHIEVEMENTS	REASONS FOR VARIATION OF PERFORMANCE
			<ul style="list-style-type: none">2. Uzazi: development of 11 company policies as part of their data room3. Sumic: value proposition enhancement4. Askari: value proposition enhancement5. Uzazi: website audit6. Everpesa: Compliance with data protection and privacy policy	

4. FINANCIAL PERFORMANCE

The National ICT Innovation Hub received an annual approved budget of Ugx. 2,767,888,000/=. During the financial year, 3,768,524,967/= was released and 2,115,423,697/= was spent.

REPORT PERFORMANCE FOR FY 2023/24

Table 1 – Summary of revenue performance for FY 2023-2024

Billion Uganda Shillings	2023/24	
	Approved Budget	Actual /Earned Revenue
MoICT&NG (ICT Hub)	2,767,888,000	3,768,524,967
Grand Total	2,767,888,000	3,678,524,967

Table 2: Hub expenditure performance for FY 2023-2024

Billion Uganda Shillings		2023/24	
		Approved Budget (Billion)	Spent By End of Q4
Recurrent	Wage	3.143	191,550,000
	Non-Wage	11.453	1,251,220,157
Capital Expenditure	Capital	6.996	672,662,540
Grand Total		21.592	2,115,432,697

5. CHALLENGES AND MITIGATION STRATEGIES

No.	Challenge	Mitigation
1.	Inadequate funding	1. Develop/enhance resource mobilization avenues: a) Mobilize for funds from the Ministry b) Create more sponsorship partnerships
		2. Expand services catalogue

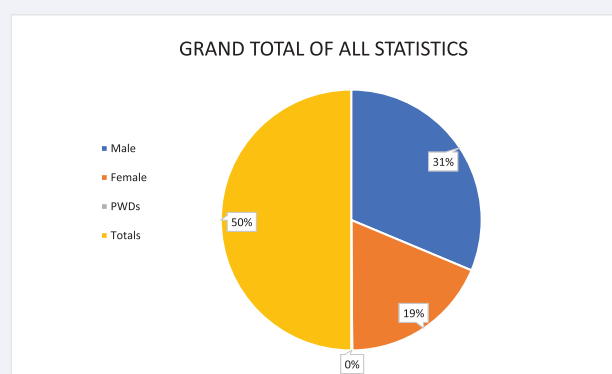
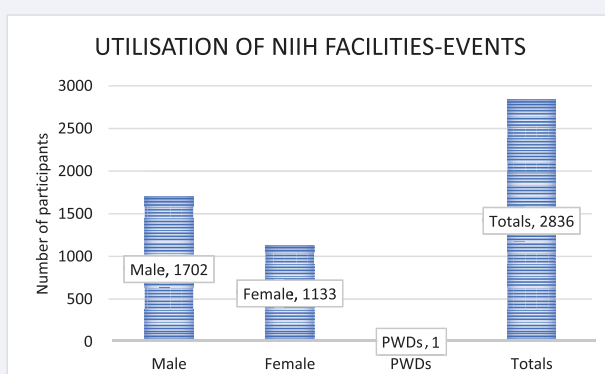
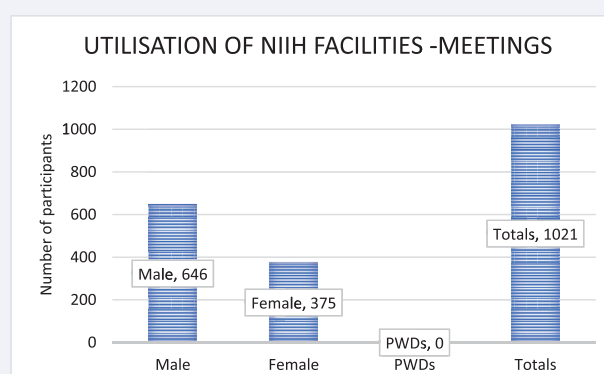
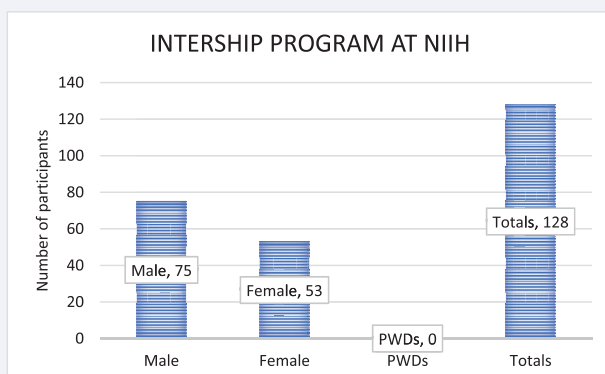
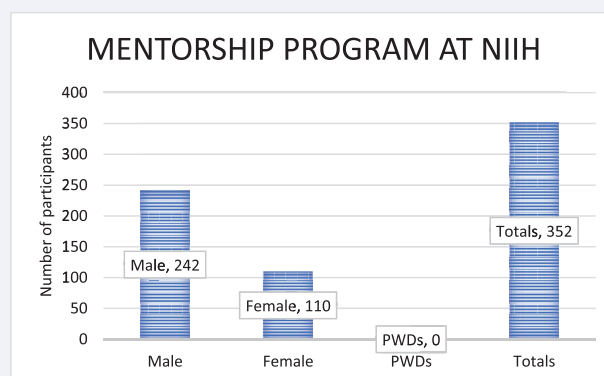
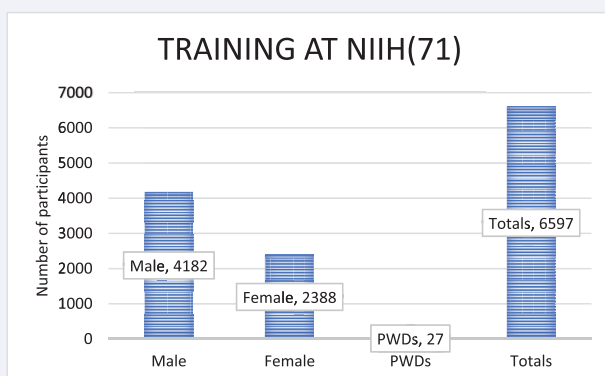
6. PRIORITIES FOR NEXT FINANCIAL YEAR

The Hub work plan consists of a number of activities with the following being the main activities planned to be achieved in FY 2024/25:

- i. 4 Regional hackathons held at each of the four regional Hubs, Kampala, Soroti, Kabale, and Arua.

- ii. **MTN ACE skilling:** The MTN ACE Phase 2 program is being implemented by Centenary Technologies in partnership with the National ICT Innovation Hub, under MTN Uganda sponsorship. The program aims to accelerate the growth of tech startups by providing them with skills, resources, and mentorship. The program is a 3-year program that will commence in September 2024.
- iii. **Digitalization of Hub processes:** The Hub plans to digitalize its founder onboarding and M&E processes next financial year 2024/25 to streamline its processes and increase productivity and rid its operations of redundancies.
- iv. **Quarterly founder training:** The Hub plans to conduct quarterly founder training for the founders on various identified topics such as AI and its practical application for startups, extensive in hands-on website development and others to facilitate their growth further.

NATIONAL ICT INNOVATION HUB (NIIH) STATISTICS FY 2023 - 2024



No.	New Innovators FY23-24 - 20
1	Medi hub
2	Mpungu Analytics
3	Wacloud
4	Streamline Education Media
5	Office of the President - NOMS Project
6	CBM Brothers
7	Kolaborate Platform
8	Cawine
9	Strakon LTD
10	Sauti-Marketing
11	RealVR
12	Zentrix Africa Technology Institute
13	Affuna Addula Winners Association LTD
14	Uhlendorf Innovations Africa
15	Amariatek
16	Veritas Interactive
17	Tricsoft
18	Kabin and Set
19	Thrive spaces
20	Centre for Performance Auditing & Forensics (CPAF) Limited
	New Partnerships FY23-24 - 5
1	StartHub Africa
2	Brighter Monday
3	Brahmam International

4	Garage48
5	Ottic Foundation

LIST OF INNOVATORS HOSTED BY THE HUB

S/N	Name
ACCELERATOR	
1	KaCyber
2	QuestLyft
3	Tubayo
4	Microfuse
INCUBATION	
5	Sumic online
6	Uzazi Hub
7	Alipata Limited
8	Kolaborate
9	Autofore
IDEATION	
10	Najod Surveillance System
11	UICT Technology Innovation Association (TISA) Group
12	Omugundo Gwa Tech
13	Innovent Ltd
14	Cawine
15	CBM Brothers
16	KWETU

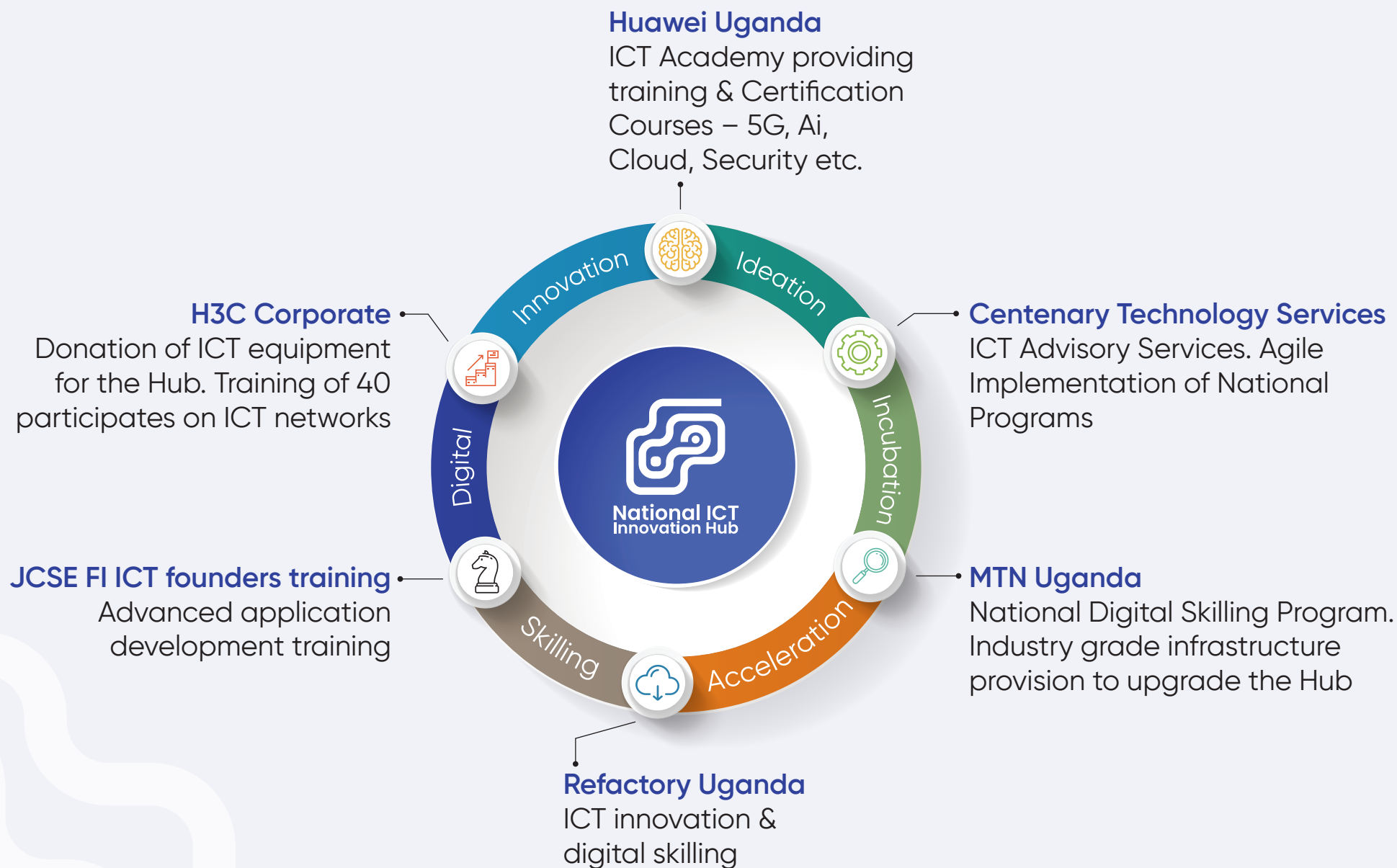
17	ERYTE
18	MediHub Uganda
19	Mpungu Analytics
20	Wacloud
21	Streamline Education
22	Everpesa
23	Innerspark
24	MindLyfe
25	Market Uganda
26	Cognoshere
27	Afya Hub
28	SAUTI
29	RealVR
30	Zentrix Africa Technology Institute
31	Amariatek
32	Veritas Interactive
33	Uhlendorf Innovations Africa
34	Thrive Spaces
35	Kabin & Set
36	Tricsoft
37	MOD – Peter B. Tulinayesu
OFF-CAMPUS	
38	Code Impact
39	Honey Comb
40	CITZ Technologies

41	E-Posta
42	Wal-e Visual
43	Crossroads Digital Multimedia
44	Info Consults
45	SMS One
46	Deron Limited
47	National Online Mentorship System
48	Centrafox Agency Limited
49	Affuna Addula Winners Association Ltd
IT SME	
50	IoTEC
51	Uriel LTD
52	RentBeta
53	Ridelink
54	Strakon
55	Centre for Performance Auditing & Forensics (CPAF) Limited

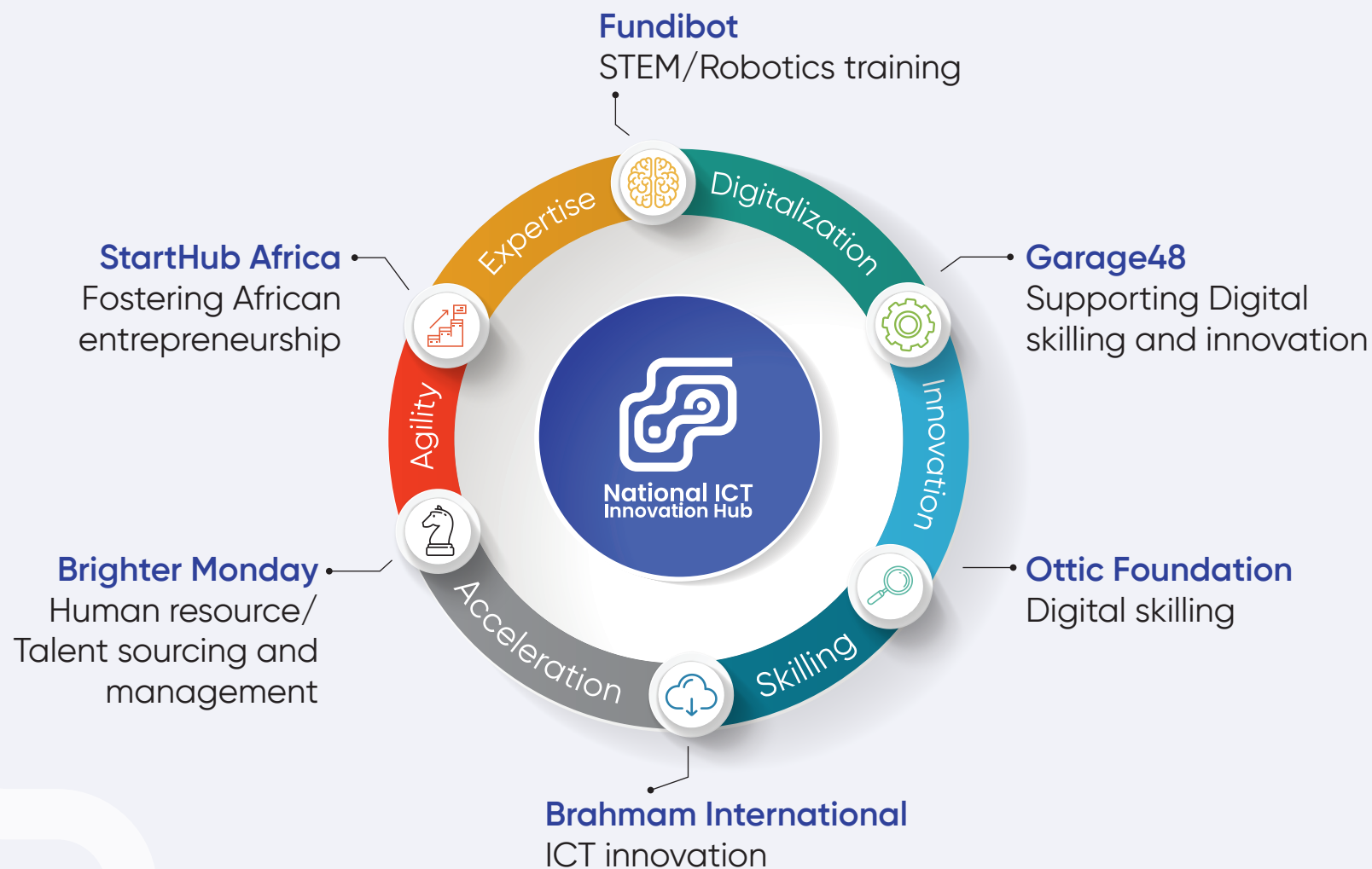
OUR

PARTNERS









PICTOBRIAL





Launch of the Digital Transformation Roadmap in partnership with UNDP and Centenary Technology Services held 25th August 2023. (Far left is a group photo with H.E Prime Minister and the Minister of ICT and National Guidance, Minister of State for ICT as well as delegates from UNDP and European Embassy launching the roadmap, far right is a photo of the Permanent Secretary Ministry of ICT and National Guidance giving her remarks.



Data Fest Africa 2023 Close out Event held in Nairobi Kenya under the theme **"No gender equality in tech AI without data equality"**.



◀ Photo with **Daniel Erik Schaer** – Ambassador of Estonia to the Republic of Kenya and Republic of South Africa at the Latitude59 Kenya Edition.



◀ Uganda Delegation at the Latitude59 Kenya Edition.



◀ The team at CAMTECH Uganda Hackathon 2023.



▲ Dr. Aminah Zawedde giving her opening remarks at the Uganda Innovation week 2023.



▲ A panel discussion on Opportunities for the Ugandan Entrepreneur in the digital economy as a part of the Uganda Innovation week.



Pictures from the Fire side chat with a Hub Mentor Douglas Onyango explaining to founders how they can manage developers in their start-up.



Crossroads Animation held a 3D computer animation boot camp held from July to August 2023.



Graduation ceremony of the first cohort of the MTN ACE program held on 7th September 2023



Tour of the Innovation Hub by UICT Governing Council on 14th September 2023.



Commissioning / launch of refurbishment of the hub by UNDP



Pictures of the professional talks (mentorship program) held at THE INNOVATION HUB



Pictures at the startup bootcamp at the regional ICT INNOVATION HUB, western region at Kabale University.



◀ Miss Conny Adoch the Lead Trainer at the Disability Inclusion Training in collaboration with From Light For The World



Disability Inclusion Training in collaboration with From Light For The World



Pictures from the Iran delegation meeting



Responsible AI training for founders and stakeholders



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